

My name is Kim Mettache, I recently had the pleasure of beta testing the Innocaption captioned app on an android phone. It is absolutely fabulous! I can't wait till it comes out officially! Many of us now have cell phones. I would not go anywhere with out it. This is something that we really need, captioning on a cell phone!

You see, I have been deaf since I was a baby, and have never acquired word language where I could carry a conversation. I can hear pretty well with my CI and speak very well. I just need a little help. With Innocaption, my needs will be met! I can really have a conversation with my husband, friends and family!

You see, one time, my suburban stalled on one of the busiest expressways in the country. I had no way of calling a tow truck. (if you would look at your insurance card, they all have 1 800 numbers.) Really? I can't text an 800 number! I can't call 911 either! HELP! It's even more stupid, when they have TTY numbers. Really? A TTY in my car? I don't think so! I have not used a TTY in maybe 20 years!? Come on people! (It should also be mandatory that insurance companies/tow truck companies provide a direct line for those that can communicate with us)

I thought about going on Facebook, and posting a status, to get someone to call for a tow truck! I was VERY upset! There is a NEED for this!

So now you know why there is a need for captioning on a cell phone for people that need it. My kids can call me while I'm at work or if I'm at a baseball game. I want to be there 24/7 for my kids. Another time, my daughter fell off her bike and was injured seriously. Someone was kind enough to come find me at a soccer game on the other side of town to give me the message! I was so upset that I was not accessible and almost had an accident on the way over to my daughter. Again, this is why I need captioning!

Innocaption is just awesome and I can't wait till it's approved by the FCC! This is where you come in. I need YOU to vote YES to let Innocaption roll out their captioning! It's fast and it's perfect as you can get it. Just what I need, as well as for my friends with hearing loss.

I only wish captioning came out sooner. I hated having my mother make all my calls to my friends when I was little. Now that I'm a mom myself, I would like to make my own phone calls, and not have to beg my kids to help me with calls.

Thank you FCC for your time,

Kim Mettache
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Mom of 4 and Grandmother of 2